

RESO PILOT

User Guide

用户使用指南



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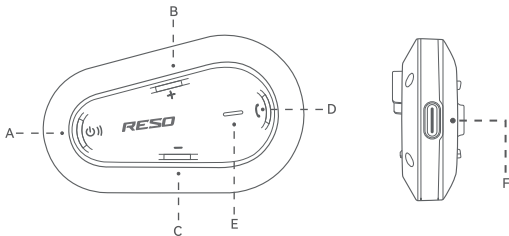
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产品概述 / Product Introduction

Reso Pilot Lite 是一款专为摩托车骑行设计的通讯系统，包含主机、底座、高保真监听级喇叭单元、麦克风，可安装在通用摩托车头盔上。它采用 FlowTalk™ 技术，支持蓝牙组队全双工对讲，具备高清语音和低延迟特性，可实现最多 8 人同时对讲。设备搭载神经网络算法降噪，即使高速骑行也能保持清晰对讲。它可通过蓝牙连接手机、摩托车、运动相机等设备，支持骑行中音乐播放、导航提示、接打电话、语音控制等功能。

Reso Pilot Lite is a communication system specifically designed for motorcycle riding, consisting of a main unit, mount, high-fidelity monitor-grade speaker units, and a microphone, which can be installed on universal motorcycle helmets. It uses FlowTalk™ technology, supporting full-duplex Bluetooth group intercom with high-quality voice and low latency, allowing up to 8 users to intercom simultaneously. The device is equipped with a neural network algorithm for noise cancellation, ensuring clear communication even during high-speed riding. It can connect via Bluetooth to devices such as smartphones, motorcycles, and action cameras, supporting music playback, navigation prompts, call handling, voice control, and other functions while riding.

认识主机 / Recognize the Unit



指示灯显示色 / LED indicator colors:



- A. 开机键 (Power 键) / Power Button
- B. 音量加 (+键) / Volume up
- C. 音量减 (-键) / Volume down
- D. 蓝牙配对键 (Phone 键) / Phone Button

- E. 指示灯 / LED Indicator
- F. Type-C充电口或音频口/
USB-C Charging or Audio
Connector

操作说明 / Operation Instructions

开关机 / Power On/Off

开机：长按 Power 键（3秒）至蓝灯闪烁，启动设备。开机后，若设备存有历史固定组队信息，则自动进入固定组队回连队友，指示灯为绿色单闪，若设备没有固定组队信息，则处于对讲关闭状态，指示灯为蓝色呼吸灯

关机：长按 Power 键（3秒）至红灯闪烁，关闭设备。

Power On: Press and hold the Power button (3 seconds) until the blue light flashes to start the device. After powering on, if the device has historical Fixed Grouping information, it will automatically enter Fixed Grouping mode and attempt to reconnect with teammates, indicated by the LED flashing green once. If no Fixed Grouping information is stored, the device will be in intercom-off mode, indicated by a breathing blue light.

Power Off: Press and hold the Power button (3 seconds) until the red light flashes to turn off the device.



开机指示灯 / Power-on LED Indication: 

关机指示灯 / Power-off LED Indication: 

手机配对 / Mobile Phone Pairing

长按 Phone 键，指示灯红蓝闪烁时，进行手机1配对。

也可通过语音指令“你好小睿，手机配对”直接进入手机1模式

手机打开设置 > 蓝牙 > 搜索，配对成功后指示灯闪烁紫色。

Press and hold the Phone button until the indicator light flashes red and blue to enter pairing mode for Mobile Phone 1.

Alternatively, you can activate pairing with Mobile Phone directly via the voice command: "Hey Reso, pair phone."

On your mobile phone, go to Settings > Bluetooth > Search. Once paired successfully, the indicator light will flash purple.



配对指示灯 / Pairing LED Indication:



配对成功指示灯 / Paired Indicator LED Indication:



连接 Reso Link APP / Connect the Reso Link APP

在手机跟耳机完成蓝牙配对后，下载 Reso Link APP，打开 APP 时会自动连接。如果自动连接出现失败，可以点击 APP 上“+”按钮，进入搜索列表，选择耳机名字进行手动连接。

Ensure that a successful bluetooth connection between your mobile phone and the device after pairing, download the Reso Link APP. When you open the APP, it will connect automatically.

If the automatic connection fails, you can click the "+" button on the APP, enter the search list, and select the device named 'Reso-XXXXX' to connect manually.



☀ • Reso Link APP 仅是一个调参工具，配置完成后 APP 可以退出而无需在后台保留。

The Reso Link APP is merely a parameter adjustment tool. Once the configuration is completed, the APP can be closed and does not need to be kept running in the background.

其他蓝牙设备配对 / Another Bluetooth device pairing

先长按 Phone 键进入蓝牙配对，然后短按+键或-键，根据提示音选择配对类型。

Press and hold the Phone button to enter Bluetooth pairing mode, then briefly press the + or - button to select the pairing type based on the audible prompts.

手机2: 红绿快闪



Phone 2: The LED flashes red and green quickly

相机: 蓝绿快闪



Camera: The LED flashes blue and green quickly

GPS: 红绿慢闪



GPS: The LED flashes red and green slowly

摩托车: 红蓝慢闪

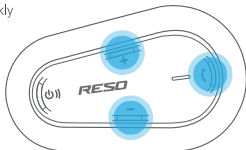


Motor: The LED flashes red and blue slowly

桥接搜索: 蓝绿慢闪



Bridge Search: The LED flashes blue and green slowly



• 手机1优先级最高。

Phone 1 has a higher priority in operation.

Reso 连接运动相机 / Connect to a action camera

相机配对模式:

长按 Phone 键进入蓝牙配对模式, 短按“+”键或“-”键切换配对模式, 根据提示音进入相机配对模式。

也可通过语音指令“你好小睿, 相机配对”直接进入相机配对模式。

打开相机端口的蓝牙配对界面, 在搜索列表中找到对应的 Reso 设备并连接, 听到“相机已连接”提示音, 即完成耳机与相机的连接。

相机连接成功后, 可以通过语音指令控制运动相机(需相机支持, 指令列表可在相机上查询)。

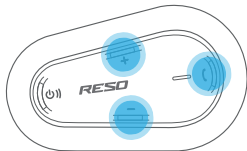
Camera Pairing Mode:

Press and hold the Phone button to enter Bluetooth pairing mode. Short press the "+" or "-" button to switch pairing modes, and follow the audio prompts to enter camera pairing mode.

You can also use the voice command "Hey, reso, pair camera " to directly enter camera pairing mode.

Open the Bluetooth pairing interface on the camera, locate the corresponding Reso device in the search list, and connect to it. Once you hear the prompt "Camera connected," the connection between the device and the camera is complete.

After successfully connecting to the camera, you can use voice commands to control the action camera (if supported by the camera; the list of commands can be queried on the camera).



开放组队 / Open Grouping Intercom

开放组队是一种公开对讲模式，所有成员可以自由加入或自由退出。

开机后主机单击 Power键，可切换对讲模式。当听到提示音“开放组队”时，则表示进入了开放组队模式，未有成员连接时指示灯黄色单闪，有成员加入时会变成黄色双闪，并且播报当前在线人数。

如果想要退出开放组队模式，则可以通过单击Power键进行切换。当听到提示音“关闭对讲”时，则表示已关闭蓝牙对讲。

Open Grouping Intercom is a public intercom mode where all members can freely join or leave the group.

After powering on the device, press the Power button once to switch intercom Mode. When the voice prompt "Open Grouping" is heard, it indicates that the device has entered Open Grouping mode. If no members join, the LED indicator flashes yellow once. When members join, it flashes yellow twice and a voice prompt announces the number of riders currently online.

To exit Open Grouping Mode, press the Power button again to switch modes. When the voice prompt "Intercom off" is heard, it indicates that Bluetooth intercom has been disabled.



开放组队未连接时指示灯：黄色单闪



No members joined in Open Grouping: The LED indicator flashes yellow once

开放组队已连接时指示灯：黄色双闪



Members joined in Open Grouping: The LED indicator flashes yellow twice

固定组队 / Fixed Grouping Intercom

固定组队是一种非公开的对讲模式，仅允许群组成员之间进行对讲。

在开放组队连接成功，确认当前组队人数正确后，任意一个成员三击Phone键，可将当前的“开放组队”模式转成“固定组队”模式。

如果需创建一个新的固定组队群组，则需重新回到开放组队模式，待组队人数正确后，再次通过三击Phone键将开放组队模式转换成固定组队模式。

固定组队可通过Reso Link App进行邀请成员，固定组队群组内成员可将群组ID分享给待邀请用户，受邀用户在Reso Link App输入该群组ID后即可加入该群组。

固定组队创建成功后，再次开机时会自动进入该模式。

也可通过语音指令“你好小睿，开始组队”直接进入开放组队模式，可通过语音指令“你好小睿，结束组队/完成组队”将开放组队模式转成固定组队模式。

Fixed Grouping Intercom is a private intercom mode that allows communication only between group members.

After successfully joining Open Grouping and confirming the correct number of riders currently online, any riders can press the Phone button three times to switch to Fixed Grouping mode from Open Grouping mode.

If you need to create a new Fixed Grouping, you must first return to Open Grouping mode. After confirming the correct number of riders currently online, press the Phone button three times again to switch to Fixed Grouping mode.

Fixed Grouping can invite members through the Reso Link App. Members within a Fixed Grouping can share the Group ID with users to be invited. Invited users can join the group by entering this Group ID in the Reso Link App.

Once a Fixed Grouping is successfully created, the device will automatically enter this mode upon subsequent power-on.

You can also enter Open Grouping mode directly by using the voice command: "Hey Reso, start grouping".

To switch from Open Grouping mode to Fixed Grouping mode, you can use the voice command: "Hey Reso, stop grouping".



固定组队未连接时指示灯：绿色单闪



No members joined in Fixed Grouping: The LED indicator flashes green once

固定组队已连接时指示灯：绿色双闪



Members joined in Fixed Grouping: The LED indicator flashes green twice

关闭蓝牙对讲 / Close Bluetooth Intercom

单击 Power 键，可切换蓝牙对讲模式，切换到对讲关闭模式时，会有语音播报“关闭对讲”，指示灯变更为蓝色呼吸灯。

也可通过语音指令“你好小睿，关闭蓝牙对讲”关闭所有蓝牙对讲。

Press the Power button once to switch the Bluetooth intercom mode. When switching to the intercom-off mode, the voice prompt "Intercom off" will be played, and the indicator light will enter breathing mode.

You can also use the voice command: "Hey Reso, turn off Bluetooth intercom" to disable all Bluetooth intercom functions.



桥接其他品牌耳机 / Bluetooth intercom with other brand devices

当设备需与其他品牌耳机进行蓝牙对讲时，可使用桥接搜索功能。

先长按 Phone 键进入蓝牙配对，然后短按+键或-键切换至桥接搜索模式。

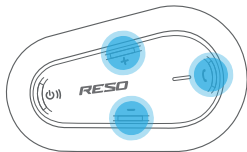
也可直接通过语音指令“你好小睿，蓝牙桥接”进入桥接搜索模式。成功进

入后，设备将播报提示音：“桥接搜索”。
其次，其他品牌耳机需进入蓝牙配对模式(如手机配对)。
等待蓝牙配对自动完成，即可开始对讲。

When the device needs to perform Bluetooth intercom with other brand devices, this can be done using the bridge search function.

Firstly, press and hold the Phone button to enter Bluetooth pairing mode, then press the + or - button once to switch the pairing type to Bridge Search mode. You can also directly use the voice command: "Hey Reso, Bluetooth bridge" to enter Bridge Search mode. A prompt will confirm: "Bridge Search pairing."
Secondly, other brand device should be on phone pairing mode.

Wait for Bluetooth pairing to complete automatically, then Bluetooth intercom can begin.



接听电话 / Answer Call

有电话打入时：

单击Phone键接听电话。也可通过语音指令“你好小睿，接听”进行接听。

电话接通后:

可单击Phone键挂断电话。也可通过语音指令“你好小睿，挂断电话”进行挂断。

When receiving an incoming call:

Press the Phone button once to answer the call. Alternatively, you can use the voice command: "Hey Reso, Answer" to respond.

During an ongoing call:

Press the Phone button once to end the call. Alternatively, you can use the voice command: "Hey Reso, hang up" to terminate the call.



电话并入群组 / Sharing a Call into Intercom Group

接通电话后，若当前蓝牙对讲处于连接状态，双击 Power 键，电话即可并入群组聊天。

During an active call: If the Bluetooth intercom is currently connected, double-press the Power button to merge the phone call into the group conversation.



拒接电话 / Reject Call

来电时，如不方便接听，可双击Phone键拒接来电。

也可通过语音指令“你好小睿，不接”进行拒接。

When receiving an incoming call:

If unable to answer, double-press the Phone button to reject the call.

Alternatively, you can use the voice command: "Hey Reso, Reject" to reject the call.



麦克风控制 / Mic control

同时短按+键与-键，指示灯显示橙色代表关闭麦克风，重复此操作则为重新开启麦克风（该操作仅对蓝牙对讲组队有效）。

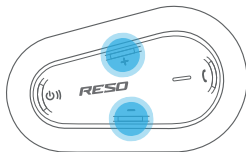
也可以通过语音指令“你好小睿，关闭麦克风”和“你好小睿，打开麦克风”来进行控制。

Press both the + and - buttons simultaneously to toggle the microphone. The LED flashes orange to indicate that the microphone is muted. Repeat the operation to unmute the microphone (this function is only valid in Bluetooth intercom)

Alternatively, you may use the voice commands:

"Hey Reso, Turn off mic" to mute the microphone,

"Hey Reso, Turn on mic" to unmute the microphone.



指示灯 / LED Indication: 

音乐控制 / Music Control

手机蓝牙连接成功后，若手机音乐APP处于活跃状态，单击Phone键为开始播放音乐，再次单击Phone键为暂停音乐。

双击“+”键切换上一首歌曲，双击“-”键切换下一首歌曲。

也可使用免唤醒词语音指令对音乐进行控制，具体指令可以查询附表。

When the mobile phone is successfully connected via Bluetooth and the music app is active:

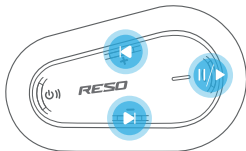
Press the Phone button once to play music. Press it again to pause.

Double-press the + button to switch to the previous track.

Double-press the - button to switch to the next track.

You can also use Wake-word Free voice commands to control music playback.

For specific commands, please refer to the appendix table.



调节音量 / Volume Adjustment

单击“+”键可增大音量，单击“-”键可减小音量。

音量按键操作会同步调节所有音量，不同音量之间的差值可在 Reso Link APP 中进行调整。

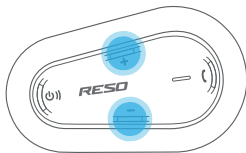
也可使用免唤醒词的语音指令控制音量，具体指令请参见附表。

Press the + button once to increase the volume.

Press the – button once to decrease the volume.

Volume button operations adjust all volume levels simultaneously, and the differences between volumes can be adjusted in the Reso Link APP.

You can also use Wake-word Free voice commands to adjust the volume. For specific commands, please refer to the appendix table.



唤醒手机语音助手 / Wake the voice assistant

手机蓝牙连接后，在无电话通话时，双击Power键，可以唤醒手机语音助手。使用该功能时手机的语音助手功能需处于打开状态。

该功能可以在 Reso Link App 里“设置语音控制”进行关闭。

在默认设置下，说出语音指令“你好小睿”时，也会同时唤醒手机的语音助手。

After the device successfully connects to the mobile phone, double-click the Power Button (when not on a call) to wake the mobile phone's voice assistant.

Please ensure the Voice Assistant function is enabled on the mobile phone.

This function can be disabled via "Voice Control Settings" in the Reso Link App. By default, saying the voice command "Hey Reso" will also simultaneously wake the phone's voice assistant.



充电 / Charging

插上充电器，指示灯会变红色，指示灯变绿表示充电完成。

When the charger is connected, the indicator light will turn red.
The light will change to green when charging is complete.



充电中指示灯 / Charging LED Indication:



充电完成指示灯 / Charging Complete LED Indication:



 • 在0°C以下充电会对电池造成较大损害。因此，当温度低于0°C时连接充电器，充电指示灯会亮起（表示已连接），但电池不会进行充电。

Charging below 0°C can cause significant damage to the battery. Therefore, when connected below 0°C, the charging indicator will light up (showing it's connected), but the battery will not charge.

省电模式 / Power-Saving Mode

进入省电模式后，对讲功能会被关闭。

设备进入省电模式，有以下三种方式：

一是语音指令，喊“你好小睿，省电模式”；

二是在 Reso Link App 里长按电池图标；

三可在 Reso Link App 中开启“开机自动进入省电模式”。

如果设置了“开机自动进入省电模式”，每次开机都将会自动进入省电模式。

设备退出省电模式，可以通过语音指令“你好小睿，退出省电”，也可以在 Reso Link App 上长按电池图标。

When Power Saving Mode is activated, the intercom function will be disabled.

To activate Power-Saving Mode, you can use the voice command “Hey Reso, power saving mode,” or press the battery icon in the Reso Link App, or enable the “Power-Saving Mode” option in the Reso Link App.

If the “Power-Saving Mode” option in the Reso Link App is enabled, the device will automatically enter Power Saving Mode every time it is powered on.

Activation via voice command and battery icon will initiate power-saving mode only once.

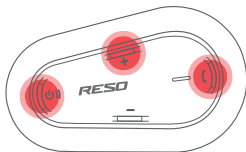
To exit Power Saving Mode, you can use the voice command “Hey Reso, exit power saving,” or press the battery icon in the Reso Link App.



恢复出厂设置 / Factory Reset

同时长按 Power 键+ “+”键+ Phone 键持续4s，将会执行恢复出厂设置。

Press and hold the Power, +, and Phone buttons simultaneously for 4 seconds to perform a factory reset.



APP 下载 / APP Download

Reso Link APP 与 Reso Pilot 系列摩托车运动耳机配套使用。

The Reso Link App is designed for Reso Pilot motorcycle sports headsets.

扫码下载安装 / Scan to download



APP 具体使用方法请参考官方教学视频

For the specific usage of the APP, please refer to the official teaching videos.

设备使用 / Device Usage

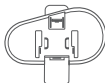
设备清单 / Equipment List

a



粘贴底座
Adhesive Base

b



夹持底座
Clamp Base

c



Reso 主机
Reso Pilot

d



硬麦
Boom Microphone

e



软麦
Wired Microphone

f



喇叭与音频线
Speaker and Audio Cable

g



魔术贴
Velcro

h



酒精棉
Alcohol Pad

i



充电线
Charging Cable

视频安装教程 Video Installation Tutorial

中国地区



公众号

Overseas Regions



YouTube

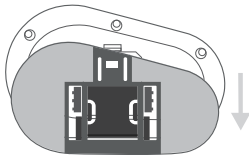
认识快拆底座 / Quick Release Base

A

安装（咔！） / Install

Reso Pilot 智能头盔蓝牙耳机采用卡扣设计，只需将机器底部卡扣对准底座孔隙往下推，即可快速固定设备

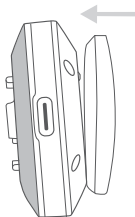
The Reso Pilot smart helmet Bluetooth headset features a clip design. Simply align the clips at the bottom of the device with the slots on the base and push down to quickly secure the equipment.



认识快拆底座 / Quick Release Base

B

拆卸 / Release



用手轻轻向外拨动主机上半部分，使主机与底座之间形成明显缝隙

Gently pull the top part of the main unit outward with your hand to create a visible gap between the unit and the base.

C

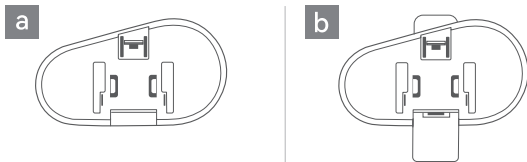
拆卸 / Release



保持缝隙状态，向上推动主机，直至主机与底座底部的卡扣完全脱离，即可轻松拆分两者。

Push up the main unit to separate it from the latches at the bottom of the machine, thereby detaching the main unit from the base.

选择背夹 / Select the Mount



为了确保您在安装耳机时能够获得最佳体验，我们提供了两种不同的固定方式：夹持和粘贴。请根据您的使用需求和头盔的设计选择合适的方式：

a 粘贴底座：

1. 适合日常通勤：如果您主要用于日常通勤，粘贴支架更加美观、方便。
2. 灵活安装：粘贴方式允许您根据个人习惯将耳机固定在头盔的不同位置。

b 夹持底座：

1. 适合高强度运动：夹持底座能够提供更好的稳定性，确保耳机在运动中不会脱落。
2. 多次安装和拆卸：夹片设计便于多次使用，您可以根据需要随时调整耳机的位置。

To ensure the best experience when installing your headset, we offer two mounting options: Adhesive Mount and Clip Mount. Choose the option that best suits your usage and helmet design.

a Adhesive Base:

1. Ideal for Commuting: Offers a cleaner look and convenient installation for daily use.
2. Flexible Placement: Allows you to position the headset anywhere on your helmet based on preference.

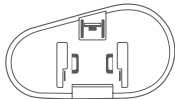
b Clamp Base :

1. Secure for Active Sports: Provides superior stability, preventing the headset from dislodging during high-intensity activities.
2. Reusable & Adjustable: The clip-on design enables easy removal, repositioning, and repeated use.

 • 夹持底座仅适用于头盔外壳厚度小于10mm情形，如头盔壳体较厚，请选择粘贴底座。
The Clamp Base is only suitable for helmet shells thinner than 10mm. For thicker shells, please use the Adhesive Base.

安装粘贴底座 / Install the Adhesive Base

a



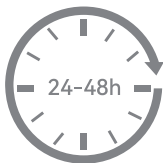
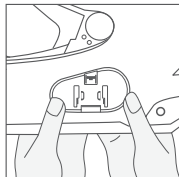
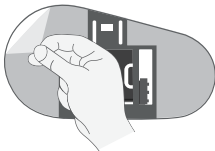
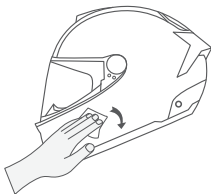
+

h





+



☀️ • 粘贴前可使用吹风机适当加热粘贴支架背胶处，以及头盔部位。粘贴后静置24-48小时，使后期粘贴更牢固。在室温下，大约20分钟后可达到最终强度的50%，24小时后达到90%，72小时后达到100%。在某些情况下，通过将粘合剂暴露在较高温度下（例如150°F【66°C】并保持1小时），可以更快地提高粘合强度并达到最终粘合强度。

Before application, gently heat both the adhesive area on the mounting bracket and the helmet surface with a hair dryer. After application, keep the assembly stationary for 24-48 hours to ensure optimal bonding. At room temperature:

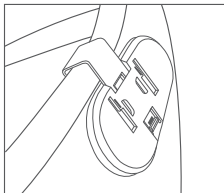
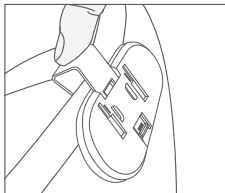
- Approximately 50% bond strength develops in 20 minutes
- 90% strength in 24 hours
- 100% final strength in 72 hours

For accelerated curing, expose the adhesive to elevated temperatures (e.g., 150°F/66°C for 1 hour) to achieve full bond strength faster under certain conditions.

安装夹持底座 / Install the Clamp Base

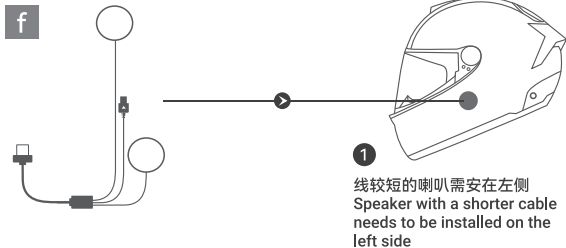


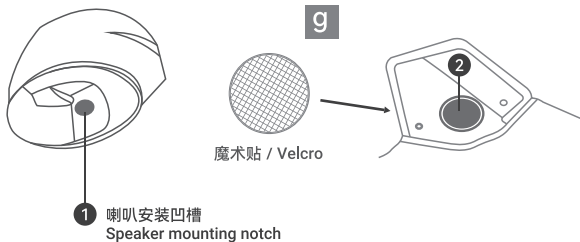
夹持底座安装头盔 / Install the Clamp Base on the Helmet



设备安装到头盔 / Install the device onto the helmet

固定喇叭 / Fixed Speaker





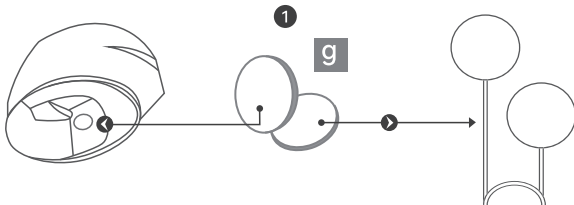
a. 先拆除头盔中的内衬海绵，找到头盔预留的喇叭安装凹槽；

a. First, remove the inner lining sponge from the helmet and find the reserved speaker installation groove in the helmet.

b. 将喇叭魔术贴的背胶离型纸去除后贴到预留凹槽处

b. Remove the adhesive backing release paper from the speaker velcro and apply it to the reserved notch;

魔术贴增高垫片
Velcro Height Increasing Spacers



喇叭背面按压在魔术贴增高垫片上
Back of speaker pressed onto velcro heightening spacer

c. 将喇叭按压在魔术贴上。如果头盔的预留凹槽较深，则可以使用附带的增高垫片将喇叭垫高；

c. Press the speaker onto the velcro. If the helmet's reserved grooves are deep, the speaker can be padded up using the supplied heightening spacers;

d. 把喇叭和音频线排布好后，依次装回拆除的头盔内衬。

d. After lining up the Speaker and Audio Cable, fit them back into the removed helmet liner in order.

安装软管麦克风 / Installation of Wired Microphone

软管麦克风安装 (适合全盔)

Wired Mic Mount (Fits Full Helmets)



e



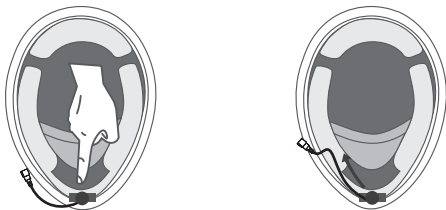
g



a

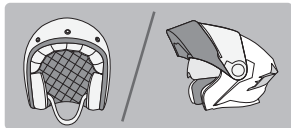


b



安装硬管麦克风 / Installation of Boom Microphone

硬管麦克风安装
(适合半盔/四分之三盔/揭面盔)
Boom Mic Mount
(Fits Half/Three - Quarter/Covered
Helmets)

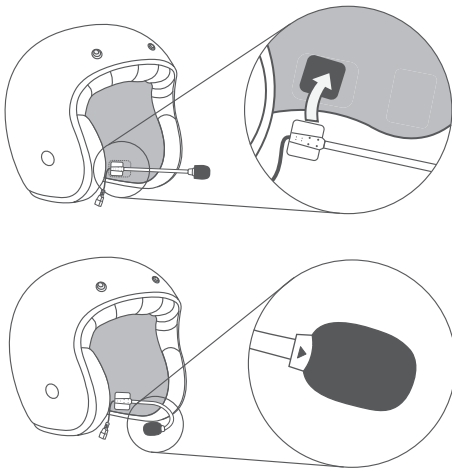


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d

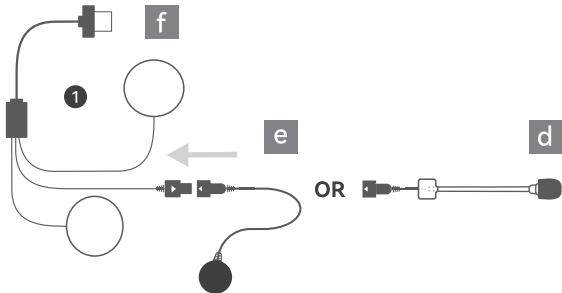




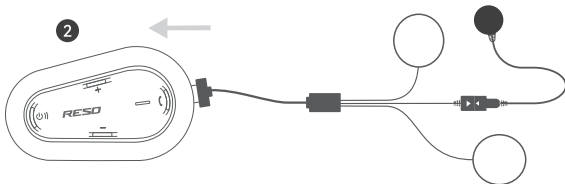
• 硬管麦克风的三角形图标要正对人嘴；确保收音正常。

The triangle icon on a boom microphone should be directly in front of the person's mouth; Make sure the radio is working properly.

麦克风连接到音频线 / Microphone connected to Audio Cable



音频线连接到主机 / Audio Cable connected to the main unit



语音指令 / Voice Command

离线语音指令

中文唤醒词	命令词
你好，小睿 / 小睿，小睿	接听
你好，小睿 / 小睿，小睿	不接
你好，小睿 / 小睿，小睿	挂断电话
你好，小睿 / 小睿，小睿	关闭麦克风/关掉麦克风
你好，小睿 / 小睿，小睿	打开麦克风/开启麦克风
你好，小睿 / 小睿，小睿	电池状态/电池电量
你好，小睿 / 小睿，小睿	手机配对
你好，小睿 / 小睿，小睿	开始组队
你好，小睿 / 小睿，小睿	结束组队/完成组队
你好，小睿 / 小睿，小睿	连接骑手B
你好，小睿 / 小睿，小睿	配对骑手A
你好，小睿 / 小睿，小睿	连接骑手A
你好，小睿 / 小睿，小睿	蓝牙桥接
你好，小睿 / 小睿，小睿	省电模式

语音指令 / Voice Command

离线语音指令

中文唤醒词	命令词
你好，小睿 / 小睿，小睿	退出省电
你好，小睿 / 小睿，小睿	网络状态
你好，小睿 / 小睿，小睿	相机配对
你好，小睿 / 小睿，小睿	分享音乐
你好，小睿 / 小睿，小睿	关闭蓝牙对讲
你好，小睿 / 小睿，小睿	断开骑手B
你好，小睿 / 小睿，小睿	断开骑手A
你好，小睿 / 小睿，小睿	回连桥接
你好，小睿 / 小睿，小睿	断开桥接
你好，小睿 / 小睿，小睿	回连相机
你好，小睿 / 小睿，小睿	断开相机

 • “你好小睿”离线智能语音功能仅推荐在低速驾驶下使用，如速度较快，请使用双击开机键唤醒语音助手。

Offline Voice Commands

English Wake-up Words	Command Words
Hey, Reso/Hey,Pilot	Answer
Hey, Reso/Hey,Pilot	Reject
Hey, Reso/Hey,Pilot	Hang up
Hey, Reso/Hey,Pilot	Turn off mic
Hey, Reso/Hey,Pilot	Turn on mic
Hey, Reso/Hey,Pilot	Battery status
Hey, Reso/Hey,Pilot	Pair phone
Hey, Reso/Hey,Pilot	Start grouping
Hey, Reso/Hey,Pilot	Stop grouping
Hey, Reso/Hey,Pilot	Connect rider B
Hey, Reso/Hey,Pilot	Pair rider A
Hey, Reso/Hey,Pilot	Connect rider A
Hey, Reso/Hey,Pilot	Bluetooth bridge
Hey, Reso/Hey,Pilot	Power saving mode
Hey, Reso/Hey,Pilot	Exit power saving

Offline Voice Commands

English Wake-up Words	Command Words
Hey, Reso/Hey,Pilot	Network status
Hey, Reso/Hey,Pilot	Pair camera
Hey, Reso/Hey,Pilot	Share music
Hey, Reso/Hey,Pilot	Turn off bluetooth intercom
Hey, Reso/Hey,Pilot	Disconnect rider B
Hey, Reso/Hey,Pilot	Disconnect rider A
Hey, Reso/Hey,Pilot	Reconnect bridge
Hey, Reso/Hey,Pilot	Disconnect bridge
Hey, Reso/Hey,Pilot	Reconnect camera
Hey, Reso/Hey,Pilot	Disconnect camera

 • The offline intelligent voice function "Hey, Reso" is only recommended for low-speed driving; for faster speeds, please use the double-tap on button to wake up the voice assistant.

离线语音指令-无需唤醒词 / Offline Voice Commands - Free from Wake-up Words

中文唤醒词	命令词	English Wake-up Words	Command Words
-	播放音乐	-	Play Music
-	暂停音乐	-	Pause Music
-	上一首	-	Previous Song
-	下一首	-	Next Song
-	上一曲	-	Previous Track
-	下一曲	-	Next Track
-	增加音量	-	Volume Up
-	减小音量	-	Volume Down
-	切歌	-	Skip Song
-	嘿, Siri	-	Hey, Siri

 • “你好小睿”离线智能语音功能仅推荐在低速驾驶下使用，如速度较快，请使用双击开机键唤醒语音助手。

The offline intelligent voice function "Hey, Reso" is only recommended for low-speed driving; for faster speeds, please use the double-tap on button to wake up the voice assistant.

规格参数 / Specification

规格参数-Pilot Lite

型号	Pilot Lite
对讲技术	FlowTalk™ 高清低延迟对讲
点对点极限距离	1km
群组人数	8人
降噪	自研 AI 降噪
智能语音助手	支持
续航时间	对讲+音乐续航24小时
电池	1400mAh
多通道音频	自适应混音 自适应音量调节
无线收音	蓝牙直连运动相机 一并收录队内语音
OTA	APP 无线升级
音乐分享	前后座分享音乐
扬声器	40mm
USB	Type-C充电口或音频口
防水	IP67
底座	卡扣

Specification-Pilot Lite

Model	Pilot Lite
Intercom Technology	FlowTalk™ HD Low-Latency Intercom
Maximum Point-to-Point Range	1km
Group Size	8 people
Noise Reduction	Self-developed AI Noise Reduction
Intelligent Voice Assistant	Supported
Battery Life	Intercom + Music battery life: Up to 24 hours
Battery	1400mAh
Multi-channel Audio	Adaptive mixing, adaptive volume adjustment
Wireless Audio Reception	Bluetooth direct connection to action camera, simultaneously records team voices
OTA	APP Over-the-Air upgrade
Music Sharing	Share music between front and rear seats
Speaker	40mm
USB	USB-C Charging or Audio Connector
Waterproof	IP67
Base	Buckle

售后服务政策

保修服务条款

1. 保修与更换凭证:

自原始购买日起，产品因非人为因素损坏需保修或更换时，须提供保修编码及购买凭证。

2. 主机、配件售后政策:

- (1) 设备自购买一年内非人为因素异常损坏免费换新;
- (2) 设备自购买超过一年，三年内非人为因素异常损坏免费维修;
- (3) 设备在保修期内经过换新、维修处理后，重新计算保修期。保修期从换新、维修发货之日开始重新计算三年;
- (4) 设备内除主机之外配件自购买日期三十天内非人为因素异常损坏免费换新，一年内非人为因素异常损坏免费维修;

3. 物流费用:

购买超过 30 日的，物流费用按“谁寄谁付”原则承担。

产品非保修范围说明

- 1. 超过三包有效期的。
- 2. 非授权售后服务维修人员的私自拆动或维修。
- 3. 未按《使用说明》操作或使用不规范而造成的损坏。

4. 无法提供有效的保修编码和购买凭证, 或购买凭证和保修编码伪造、修改过或无编码的。
5. 人为损坏、摔坏、挤压、高温环境或因意外事件等造成的损坏, 非正常使用造成的损坏。

售后服务流程

1. 取得联系:

可关注 RESO 运动耳机公众号, 点击 (服务支持 - 联系小睿), 或者输入任意字符发送给 (RESO 运动耳机) 公众号, 拨打回复的服务热线或者扫描二维码添加售后微信获取帮助。

2. 产品寄修:

若涉及到产品寄修, 可通过以上方式联系客服后获取相应地址与流程, 也可通过联系客服查询流程进度。

3. 提交申请:

如需寄送 (微信公众号“RESO”—关于我们—联系小睿), 开始报修流程, 填写完整的产品及个人信息, 提交后系统将会自动生成维修工单。

4. 寄出产品:

维修申请提交成功后, 售后服务端口会向您推送寄回指引信息, 按照信息将产品寄送到 RESO 维修服务中心。产品寄出之后, 请联系售后维修服务中心备注寄出信息, 以便于维修中心收到包裹后快速匹配到您的维修工单。

5. 寄回产品:

维修完成, 检测无故障后, 售后维修服务中心将返修产品寄出。可通过维修工单查询快递单号, 工作人员会电话联系您沟通寄回信息, 即维修工单完成。

消费者在三包有效期内，凭发票和三包凭证可以享受修理、更换、退货的权利。若丢失发票和三包凭证，但能提供发票底联或者复印件等有效证据证明产品在三包有效期内的，RESO 品牌公司将承担相关售后服务。

服务与支持 / Service and Support

SUBSCRIBE FOR MORE INFO

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扫码下载最新版 Reso Link APP

Scan the QR code to download the latest version of the Reso Link APP.



微信扫一扫

获取在线技术支持



如果您有任何疑问或建议，请通过以下电子邮箱或者官网联系我们：

If you have any questions or suggestions, please contact us via the following email address or official website:

✉ support@resosport.com

🌐 www.resosport.com